

Legal notice

TESTED TO BE EQUIVALENT OF 20 YEARS' USE

During the development phase of the product series listed hereafter Miele has conducted tough durability tests simulating a 20 years average use of an average household. The extent of testing for each tested series is described below. This does not represent any assurance or guarantee of a durability of our marketed product series for 20 years. Notwithstanding testing during development phase individual machines may require occasional servicing or may require repair or replacement of core components. In this respect, the statutory warranty provisions apply and – where applicable – additional provisions on product warranty within the general sales terms for the Miele product.

WASHING MACHINES

MIELE has tested development models and core components during the development phase of the washing machine series W 1 (front loader models) in tough endurance tests. The aim of these tests conducted by MIELE is to simulate average usage over a period of 20 years.

The basis for determining the test conditions for the endurance test is the average consumer habits known from studies and surveys. MIELE uses a total of 5,000 wash cycles with different programs as a basis. This corresponds to 5 wash cycles per week with use in 50 weeks per year over a period of 20 years. The requirements derived from this were translated into test conditions. In addition to the exact test conditions, these also specify the number of test items to be tested in order to obtain statistically reliable test results.

These tests carried out by MIELE during development phase are monitored by our employees. The corresponding results are recorded and evaluated by us. The washing machine series is not released until the test results meet the specified criteria for the reliability of the washing machine series.

The tests carried out by MIELE "To the equivalent of 20 years use" are based on a comprehensive concept, which has been implemented by operating instructions, laboratory test instructions and supplementary factory standards. This concept has been reviewed as part of an operational stability study with the result that this concept is complete, it corresponds to the state of the art and with this approach it is possible to test washing machines for a service life of 20 years based on the average use by an average household (Fraunhofer Institut, Expertise LBF- No. 307049 -ExW).

This does not represent any assurance or guarantee of a durability of our marketed washing machines for 20 years.

Notwithstanding testing during development phase individual machines may require occasional servicing or may require repair or replacement of core components. In this respect, the statutory warranty provisions apply and – where applicable – additional provisions on product warranty within the general sales terms for the Miele product.

TUMBLE DRYERS

MIELE has tested development models and core components during the development phase of the dryer series T1 (heat pump models) in tough endurance tests. The aim of these tests conducted by MIELE is to simulate average usage over a period of 20 years.

The basis for determining the test conditions for the endurance test is the average consumer habits known from studies and surveys. MIELE uses a total of 5,000 drying cycles with different programs as a basis. This corresponds to 5 drying cycles per week with use in 50 weeks per year over a period of 20 years. The requirements derived from this were translated into test conditions. In addition to the exact test conditions, these also specify the number of test items to be tested in order to obtain statistically reliable test results.

These tests carried out by MIELE during development phase are monitored by our employees. The corresponding results are recorded and evaluated by us. The dryer series is not released until the test results meet the specified criteria for the reliability of the dryer series.

The tests carried out by MIELE "To the equivalent of 20 years use" are based on a comprehensive concept, which has been implemented by operating instructions, laboratory test instructions and supplementary factory standards. This concept has been reviewed as part of an operational stability study with the result that this concept is complete, it corresponds to the state of the art and with this approach it is possible to test dryers for a service life of 20 years based on the average use by an average household (Fraunhofer Institut, Expertise LBF- No. 308005).

This does not represent any assurance or guarantee of a durability of our marketed dryers for 20 years. Notwithstanding testing during development phase individual machines may require occasional servicing or may require repair or replacement of core components. In this respect, the statutory warranty provisions apply and – where applicable – additional provisions on product warranty within the general sales terms for the Miele product.

WASHER DRYERS

MIELE has tested development models and core components during the development phase of the washer-dryer series WT1 (heat pump models) in tough endurance tests. The aim of these tests conducted by MIELE is to simulate average usage over a period of 20 years.

The basis for determining the test conditions for the endurance test is the average consumer habits known from studies and surveys. MIELE uses a total of 5,000 washing and 4000 drying cycles with different programs as a basis. This corresponds to 5 washing and 4 drying cycles per week with use in 50 weeks per year over a period of 20 years. The requirements derived from this were translated into test conditions. In addition to the exact test conditions, these also specify the number of test items to be tested in order to obtain statistically reliable test results.

These tests carried out by MIELE during development phase are monitored by our employees. The corresponding results are recorded and evaluated by us. The washer-dryer series is not released until the test results meet the specified criteria for the reliability of the washer-dryer series.

The tests carried out by MIELE "To the equivalent of 20 years use" are based on a comprehensive concept, which has been implemented by operating instructions, laboratory test instructions and supplementary factory standards. This concept has been reviewed as part of an operational stability study with the result that this concept is complete, it corresponds to the state of the art and with this approach it is possible to test washer-dryers for a service life of 20 years based on the average use by an average household (Fraunhofer Institut, Expertise LBF- No. 308005).

This does not represent any assurance or guarantee of a durability of our marketed washer-dryers for 20 years. Notwithstanding testing during development phase individual machines may require occasional servicing or may require repair or replacement of

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DISHWASHERS

MIELE has tested development models and core components during the development phase of the dish washer series G 7000 in tough endurance tests. The aim of these tests conducted by MIELE is to simulate average usage over a period of 20 years. The basis for determining the test conditions for the endurance test is the average consumer habits known from studies and surveys. MIELE uses a total of 5,600 dishwashing cycles with different programs as a basis. This corresponds to 5.6 dishwashing cycles per week with use in 50 weeks per year (280 cycles) over a period of 20 years. The requirements derived from this were translated into test conditions. In addition to the exact test conditions, these also specify the number of test items to be tested in order to obtain statistically reliable test results.

These tests carried out by MIELE during development phase are monitored by our employees. The corresponding results are recorded and evaluated by us. The dishwasher series is not released until the test results meet the specified criteria for the reliability of the dishwasher series.

The tests carried out by MIELE "To the equivalent of 20 years use" are based on a comprehensive concept, which has been implemented by operating instructions, laboratory test instructions and supplementary factory standards. This concept has been reviewed as part of an operational stability study with the result that this concept is complete, it corresponds to the state of the art and with this approach it is possible to test dishwasher for a service life of 20 years based on the average use by an average household (Fraunhofer Institut Expertise LBF-Bericht Nr. 308595 – ExG).

This does not represent any assurance or guarantee of a durability of our marketed dishwashers for 20 years. Notwithstanding testing during development phase individual machines may require occasional servicing or may require repair or replacement of core components. In this respect, the statutory warranty provisions apply and – where applicable – additional provisions on product

OVENS

MIELE has tested core components of H 7000 oven series in tough endurance tests during its development phase. The aim of these tests conducted by MIELE is to simulate average usage of main functionalities of the ovens and ovens with microwave over a period of 20 years.

The basis for determining the test conditions for the endurance test is the average consumer habits known from studies and surveys. MIELE uses a total of 2160 hours of use regarding ovens and a total of 3160 hours of use regarding ovens with microwave function in various operating modes. This corresponds to 108 hours of oven use per year and 158 hours use of the ovens with microwave function per year (108h use of the oven and 50h use of the microwave function). Furthermore, 3 pyrolytic cleaning cycles were considered. The requirements derived from this were translated into test conditions. In addition to the exact test conditions, these also specify the number of test items to be tested in order to obtain statistically reliable test results.

These tests carried out by MIELE during development phase are monitored by our employees. The corresponding results are recorded and evaluated by us. The oven series is not released until the test results meet the specified criteria for the reliability of the core components of the series. The core components are all main components required for proper use of respective main functions of the product.

The tests carried out by MIELE "To the equivalent of 20 years use" are based on a comprehensive concept, which has been implemented by operating instructions, laboratory test instructions and supplementary factory standards. This concept has been reviewed as part of an operational stability study with the result that this concept is complete, it corresponds to the state of the art and with this approach it is possible to test main functions of the product for a service life of 20 years based on the average use by an average household.

This does not represent any assurance or guarantee of a durability of our ovens and ovens with microwave for 20 years.

Notwithstanding testing core components during development phase individual machines may require occasional servicing or may require replacement of core components. In this respect, the statutory warranty provisions apply and – where applicable – additional provisions on product warranty within the general sales terms for the Miele product

STEAM OVENS

MIELE has tested core components of DG 7000 steam oven series, including combi products DGC (steam oven with baking function) and DGM (steam oven with microwave) in tough endurance tests during its development phase. The aim of these tests conducted by MIELE is to simulate average usage of main functionalities of the steam ovens over a period of 20 years.

The basis for determining the test conditions for the endurance test is the average consumer habits known from studies and surveys. MIELE uses a total of 2500 hours of use regarding steam ovens (DG), a total of 4700 hours of use regarding steam ovens with baking function (DGC) and a use of 3500 hours regarding steam ovens with microwave function (DGM), each of them tested in various operating modes. This corresponds to 125 hours of steam oven use per year (DG), 235 hours of steam oven or baking use (DGC), and 175 hours use of steam oven or microwave function (DGM) per year. The requirements derived from this were translated into test conditions. In addition to the exact test conditions, these also specify the number of test items to be tested in order to obtain statistically reliable test results.

These tests carried out by MIELE during development phase are monitored by our employees. The corresponding results are recorded and evaluated by us. The steam oven series is not released until the test results meet the specified criteria for the reliability of the core components of the series. The core components are all main components required for proper use of respective main functions of the product.

The tests carried out by MIELE "To the equivalent of 20 years use" are based on a comprehensive concept, which has been implemented by operating instructions, laboratory test instructions and supplementary factory standards. This concept has been reviewed as part of an operational stability study with the result that this concept is complete, it corresponds to the state of the art and with this approach it is possible to test main functions of the product for a service life of 20 years based on the average use by an average household (Fraunhofer Institut, Expertise, LBF-Nr. 308234).

This does not represent any assurance or guarantee of a durability of our steam ovens for 20 years. Notwithstanding testing core components during development phase individual machines may require occasional servicing or may require replacement of core components. In this respect, the statutory warranty provisions apply and – where applicable – additional provisions on product warranty within the general sales terms for the Miele product

MICROWAVES

MIELE has tested core components of M 7000 microwave series in tough endurance tests during its development phase. The aim of these tests conducted by MIELE is to simulate average usage of main functionalities of the microwaves over a period of 20 years.

The basis for determining the test conditions for the endurance test is the average consumer habits known from studies and surveys. MIELE uses a total of 1000 hours of use in various operating modes. This corresponds to 50 hours of microwave use per year. The requirements derived from this were translated into test conditions. In addition to the exact test conditions, these also specify the number of test items to be tested in order to obtain statistically reliable test results.

These tests carried out by MIELE during development phase are monitored by our employees. The corresponding results are recorded and evaluated by us. The microwave series is not released until the test results meet the specified criteria for the reliability of the core components of the series. The core components are all main components required for proper use of respective main functions of the product.

The tests carried out by MIELE "To the equivalent of 20 years use" are based on a comprehensive concept, which has been

implemented by operating instructions, laboratory test instructions and supplementary factory standards. This concept has been reviewed as part of an operational stability study with the result that this concept is complete, it corresponds to the state of the art and with this approach it is possible to test main functions of the product for a service life of 20 years based on the average use by an average household. (Fraunhofer Institut, Expertise, LBF-Nr. 308005).

This does not represent any assurance or guarantee of a durability of our microwaves for 20 years. Notwithstanding testing core components during development phase individual machines may require occasional servicing or may require replacement of core components. In this respect, the statutory warranty provisions apply and – where applicable – additional provisions on product warranty within the general sales terms for the Miele product.

BUILT-IN VACUUM SEALING DRAWERS

MIELE has tested core components of EVS 7000 vacuum drawer series in tough endurance tests during its development phase. The aim of these tests conducted by MIELE is to simulate average usage of main functionalities of the vacuum drawers over a period of 20 years.

The basis for determining the test conditions for the endurance test is the average consumer habits known from studies and surveys. MIELE uses a total of 120 hours of use (representing 7.000 vacuum cycles including welding) regarding vacuum drawers EVS 7000 each of them tested in various operating modes. This corresponds to 350 vacuum drawer uses for one minute per year. The requirements derived from this were translated into test conditions. In addition to the exact test conditions, these also specify the number of test items to be tested in order to obtain statistically reliable test results.

These tests carried out by MIELE during development phase are monitored by our employees. The corresponding results are recorded and evaluated by us. The vacuum drawer series is not released until the test results meet the specified criteria for the reliability of the core components of the series. The core components are all main components required for proper use of respective main functions of the product.

The tests carried out by MIELE "To the equivalent of 20 years use" are based on a comprehensive concept, which has been implemented by operating instructions, laboratory test instructions and supplementary factory standards. This concept has been reviewed as part of an operational stability study with the result that this concept is complete, it corresponds to the state of the art and with this approach it is possible to test main functions of the product for a service life of 20 years based on the average use by an average household (Fraunhofer Institut, Expertise, LBF-Nr. 308234).

This does not represent any assurance or guarantee of a durability of our vacuum drawers for 20 years. Notwithstanding testing core components during development phase individual machines may require occasional servicing or may require replacement of core components. In this respect, the statutory warranty provisions apply and – where applicable – additional provisions on product warranty within the general sales terms for the Miele product

GOURMET WARMING DRAWERS

MIELE has tested core components of warming drawer series ESW7000 in tough endurance tests during the development phase of the series. The aim of these tests conducted by MIELE is to simulate average usage of main functionalities of the warming drawers over a period of 20 years.

The basis for determining the test conditions for the endurance test is the average consumer habits known from studies and surveys. MIELE uses a total of 7,500 hours of use with different speed settings as a basis. This corresponds to 450 minutes of use per week in 50 weeks, resulting in 375 h per year over a period of 20 years. The requirements derived from this were translated into test conditions. In addition to the exact test conditions, these also specify the number of test items to be tested in order to obtain statistically reliable test results.

These tests carried out by MIELE during development phase are monitored by our employees. The corresponding results are recorded and evaluated by us. The warming drawer series is not released until the test results meet the specified criteria for the reliability of the warming drawer series.

The tests carried out by MIELE "To the equivalent of 20 years use" are based on a comprehensive concept, which has been implemented by operating instructions, laboratory test instructions and supplementary factory standards. This concept has been reviewed as part of an operational stability study with the result that this concept is complete, it corresponds to the state of the art and with this approach it is possible to test main functionalities of warming drawers for a service life of 20 years based on the average use by an average household (Fraunhofer Institut, Expertise, LBF-Nr. 308234).

This does not represent any assurance or guarantee of a durability of our warming drawers for 20 years. Notwithstanding testing during development phase individual products may require occasional servicing or may require replacement of core components. In this respect, the statutory warranty provisions apply and – where applicable – additional provisions on product warranty within the general sales terms for the Miele product

VACUUM CLEANERS

Classic C 1, Compact C 1, Compact C 2, Complete C 2, Complete C 3, Blizzard CX 1, Swing H 1, Dynamic U 1

MIELE has tested models and core components in tough endurance tests during the development phase of the residential mains-operated vacuum cleaner series with bag, Classic C 1, Compact C 1, Compact C 2, Complete C 2, Complete C 3 and Blizzard CX 1). The aim of these tests conducted by MIELE is to simulate average usage over a period of 20 years.

The basis for determining the test conditions for the endurance test is the average consumer habits known from studies and surveys. MIELE uses a total of 750 h of appliance running as a basis. This corresponds to 45 minutes of use per week with use in 50 weeks per year over a period of 20 years. The requirements derived from this were translated into test conditions. In addition to the exact test conditions, these also specify the number of test items to be tested in order to obtain statistically reliable test results. These tests carried out by MIELE during development phase are monitored by our employees. The corresponding results are recorded and evaluated by us. The above mentioned vacuum cleaner series is not released until the test results meet the specified criteria for the reliability of the above mentioned vacuum cleaner series.

The tests carried out by MIELE "To the equivalent of 20 years use" are based on a comprehensive concept, which has been implemented by operating instructions, laboratory test instructions and supplementary factory standards. This concept has been reviewed as part of an operational stability study with the result that this concept is complete, it corresponds to the state of the art and with this approach it is possible to test residential mains-operated vacuum cleaner for a service life of 20 years based on the average use by an average household (Fraunhofer-Institut , LBF-Bericht Nr. 307530 – Expertise Bodenpflege).

This does not represent any assurance or guarantee of a durability of the mentioned vacuum cleaners for 20 years.

Notwithstanding testing during development phase individual machines may require occasional servicing or may require replacement of core components. In this respect, the statutory warranty provisions apply and – where applicable – additional provisions on product warranty within the general sales terms for the Miele product.

OTHER DISCLAIMER

10'000 hour disclaimer

During development phase of washing machines series W 1 Miele and dryer series T1 has tested models & core components for 10,000 hours; more see miele.com/20years

3,300 bath disclaimer

Over the expected lifespan, our machines save 596,484* liters of fresh water, or 3977 bathtubs. In comparison with hand wash, 5 rinsing cycles per week with 14 standard places setting over 20 years (one bathtub with an average of 150l); more see miele.com/20years

3x car engine disclaimer

During development phase of washing machines series W 1 Miele and dryer series T1 has tested models & core components for 10,000 hours; more see miele.com/20years